

## SUMMARY

With more than 36 years of experience, my career success has been driven by an ability to combine leadership qualities with technical expertise and business acumen in providing services to water and wastewater utilities. My professional experience includes the operations, maintenance, management, and asset management of utility systems ranging in size from as low as 0.075 MGD to as high as 120 MGD. I have also had a wide range of responsibilities throughout my career ranging from shift operations to corporate oversight. This has included management of improvements to existing facilities, cost estimating for new business and contract renewals, construction and start-up of new facilities, contract administration, dispute resolution, procurement, and collective bargaining.

## KEY ASSIGNMENTS

### *Independent Consultant (2025 – Present)*

Providing independent consulting services for Water and Wastewater Utility operations, maintenance and asset management.

### *Director of Utilities, Town of Plainfield, Indiana (2024 – 2025)*

Responsible for directing and coordinating day to day activities as well as long range planning related to the Water, Wastewater, and Utility Billing operations for the Town of Plainfield. Is responsible to the Utility Board for the business and technical operations of the utility, including setting the agenda for Board meetings in coordination with the Town Manager. The Utilities Department services 14,410 accounts, operates two 4 MGD Wastewater Treatment Facilities, four 2 MGD Water Treatment facilities, operates 250 miles of water main, 205 miles of gravity sewer, and 34 lift stations.

### *Director of Operations Solutions, Inframark LLC (2017 – 2024)*

Responsible for managing the Operations Solutions Group which consists of the Technical, Engineering, and Contract Support Teams. Collectively, these teams are responsible for cost modeling of new business and contract renewals, the development of process and engineering standards for all new and existing projects as well as companywide business improvement initiatives. Provides team support and leadership for asset management, CMMS, risk and cost assessments. Leads companywide business management and improvement projects and processes to foster an environment of continuous improvement.

### *Project Manager, Insituform Technologies, Indianapolis, IN. (2014 –2017)*

Effectively planned and controlled multiple sewer rehabilitation projects and capital improvements simultaneously. Developed and maintained project schedules cost estimates, and budgets to ensure projects meet initial estimates. Accountable for project performance and adherence to project guidelines.

*Area Manager, United Water Environmental Services, Inc., Paramus, N.J. (2011 – 2014)*

Oversaw the company's performance with multiple clients in New Jersey and Pennsylvania. General duties included contract negotiation and administration, client and regulatory interface, ensuring effective system performance and compliance with regulatory standards.

*Senior Regional Manager, United Water Environmental Services, Inc., Paramus, N.J. (2006 – 2011)*

Responsible for leading companywide business management and improvement projects, cost modeling, and business processes. Assisted with selecting and prioritizing projects and was responsible for all applicable metrics and reporting. Provided leadership for the implementation and facilitation of a culture of continuous improvement, while managing the development and implementation of Operational Excellence programs.

*Regional Manager, Earth Tech, Inc. (2003 – 2006)*

Oversaw the company's performance with multiple clients in Massachusetts, Rhode Island, Connecticut, Vermont and New Hampshire. General duties included contract negotiation and administration as well as client and regulatory interface to ensure effective system performance and compliance with regulatory standards.

*Project Manager, Earth Tech, Inc., Newport, R.I. (2000 – 2003)*

Responsible for the operation, maintenance and management of a 10.7 MGD wastewater treatment facility, sanitary and storm water collection systems, 24 pumping stations, two CSO treatment facilities and industrial pretreatment program.

*Project Manager, US Filter Operating Services, Inc., New Bedford, Mass. (1998 – 2000)*

Responsible for the operation and maintenance of a 30 MGD wastewater treatment facility. Provided supervision and leadership to a total staff of 30 personnel including 26 bargaining unit and four managerial/supervisory and administrative positions.

*Assistant Project Manager, Professional Services Group, Inc., Cranston, R.I. (1997 – 1998)*

Assisted with the management of resources associated with the operation and maintenance of a 23 MGD activated sludge wastewater treatment facility, wastewater collection system including 17 pumping stations and industrial pretreatment program. Provided supervision and leadership to a total staff of 35 personnel including 28 bargaining unit personnel and seven managerial/supervisory and administrative positions.

*Operations Manager, Professional Services Group, Inc., New Bedford, Mass. (1994 – 1997)*

Responsible for the oversight and management of the Operations Department during startup of a newly constructed 30 MGD activated sludge wastewater treatment facility. Provided supervision and leadership to a total staff of 15 bargaining unit personnel.

# SHAUN M. NILES

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*Chief Operator, Professional Services Group, Inc., New Bedford, Mass. (1992 – 1994)*

Held the positions of Operator and Chief Operator. Responsible for technical operations and physical maintenance of a 30 MGD wastewater treatment plant during assigned shifts.

*Maintenance Technician, City of New Bedford, Mass. (1988 – 1992)*

Performed all aspects of preventive and corrective maintenance to ensure proper and effective operation of a 30 MGD wastewater treatment plant, 23 pumping stations and wastewater collection system.